



Protect Yourself

Your bank or the police will NEVER telephone you to ask you to verify your personal details or PIN. If you get a call asking you to do this, hang up, wait a few minutes and call your bank on a number you know to be genuine, such as the one on the back of your card

Your bank or the police will NEVER send a courier to your home to collect your cash, bank cards, PINS, or any other valuable goods

The police will NOT contact you out of the blue and ask you to participate in an investigation that requires you to withdraw money from your bank, or to purchase high value goods such as jewellery, watches or gold

What to do if you have been a victim of courier fraud

If you have revealed your bank details over the phone or handed your card to a courier, **call your bank straight away to cancel the card.** If possible use a different phone from the one you received the scam call on, or make sure the line has cleared from the previous call

If you are in doubt as to whether a call you have received is genuine, or you suspect that you have been a victim of courier fraud, **contact the police via the non-emergency number 101**